

IP CUSTODIAN

Privacy & Data Protection Policy

myipcustodian.com

Effective Date: 7 May 2026 | Last Revised: 7 May 2026

1. About This Policy

This policy explains how IP Custodian ("we", "us", or "our") collects, uses, and protects personal data in connection with our website, platform, and services. It applies to anyone who visits our website, uses our platform, engages with our services, or communicates with us.

We are committed to handling personal data responsibly and in compliance with applicable data protection law, including the EU General Data Protection Regulation (GDPR), the Irish Data Protection Act 2018, and applicable US privacy legislation including the California Consumer Privacy Act (CCPA) as amended.

We are the data controller for personal data processed in connection with our website, platform, and services.

2. Contact

For any questions, concerns, or requests relating to this policy or your personal data, please contact us at:

Website: myipcustodian.com

Email: custodianrenewals@myipcustodian.com

3. Personal Data We Collect

We collect and process personal data that is necessary for the purposes described in this policy. This may include data you provide to us directly, data collected automatically when you use our website or platform, and data we receive from third parties in the course of providing our services.

The personal data we collect will vary depending on how you interact with us. We do not collect more personal data than is necessary for the relevant purpose.

Our website and platform are intended for business use. They are not directed at children and we do not knowingly collect personal data from minors.

4. Legal Bases for Processing (GDPR)

For individuals in the European Economic Area and UK, we process personal data only where we have a valid legal basis. Depending on the activity, this may include performance of a contract, compliance with a legal obligation, our legitimate interests where these are not overridden by your rights, or your consent.

Where processing is based on consent, you may withdraw it at any time without affecting the lawfulness of prior processing.

5. How We Use Personal Data

We use personal data for purposes connected with the operation of our business, the delivery of our services and platform, and compliance with our legal obligations. This includes but is not limited to communicating with you, processing transactions, managing relationships with clients and suppliers, improving our offerings, and where permitted, marketing.

We will not use your personal data for purposes that are incompatible with the original purpose of collection without informing you and, where required, obtaining your consent.

6. Sharing Personal Data

We do not sell personal data. We may share personal data with third parties where necessary to deliver our services, operate our platform, or comply with applicable law. This may include technology and infrastructure providers, payment processors, professional advisers, IP agents, official IP offices, and regulatory or legal authorities.

Where we engage third-party processors, we take reasonable steps to ensure personal data is handled appropriately. In the event of a business transfer, personal data may form part of the transferred assets and will be handled in accordance with applicable law.

7. International Transfers

Our operations span multiple jurisdictions. Personal data may be transferred to and processed in countries outside the EEA and UK. Where such transfers occur, we take appropriate steps to ensure personal data receives adequate protection in accordance with applicable law. Further information is available on request.

8. Data Retention

We retain personal data for as long as is necessary for the purposes for which it was collected, or as required by applicable law. Retention periods are determined by reference to the nature and purpose of the processing, applicable legal or regulatory requirements, and whether any legal claim or dispute is ongoing or reasonably foreseeable. When data is no longer required, we take reasonable steps to dispose of it appropriately.

9. Your Rights

9.1 EEA and UK Residents

Under the GDPR, you have rights in relation to your personal data, including rights of access, rectification, erasure, restriction, objection, and portability. You also have the right to lodge a complaint with the relevant data protection supervisory authority in your country of residence. To exercise your rights, please contact us at custodianrenewals@myipcustodian.com.

9.2 US Residents

If you are a California resident, you have rights under the CCPA/CPRA including the right to know, delete, correct, and opt out of the sale or sharing of personal information. We do not sell personal information. Residents of other US states with applicable privacy laws have similar rights which we will honour in accordance with those laws. To submit a request, please contact us at custodianrenewals@myipcustodian.com.

10. Security

We implement appropriate technical and organisational measures to protect personal data, proportionate to the nature and risk of processing. No method of data transmission or storage is completely secure and we cannot guarantee absolute security.

In the event of a personal data breach likely to result in a risk to your rights and freedoms, we will notify the relevant authorities and, where required, affected individuals, in accordance with applicable law.

11. Cookies

Our website uses cookies and similar technologies. We use cookies only where we have a lawful basis to do so. You can manage your preferences via the cookie settings on our website. For further detail, please refer to our Cookie Policy.

12. Marketing

We may send marketing communications where we have a lawful basis to do so. You may opt out at any time by following the unsubscribe instructions in any such communication or by contacting us directly. Opting out does not affect service-related communications.

13. Third-Party Links

Our website and platform may contain links to third-party websites or services. This policy does not apply to those third parties and we are not responsible for their privacy practices.

14. Changes to This Policy

We may update this policy from time to time. The current version will always be available on our website. Continued use of our website or services following any update constitutes acceptance of the revised policy.

15. Data Protection Contact

For any data protection queries or to exercise your rights, please contact us at:

Email: custodianrenewals@myipcustodian.com

We will respond within the timeframes required by applicable law.

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